HelloReport

Effective from:
1st November 2026

HelloReport terms of website and system use

The HelloReport website and the HelloReport software system are operated by **Hello Report Ltd**, a limited company registered in Scotland under number **SC656033**, whose registered office is at Unit 8, Bankhead Industrial Estate, Bankhead Drive, Edinburgh, United Kingdom, EH11 4BP ("HelloReport", "Hello Report Ltd", "Our", "Us" or "We").

These terms bring together, in one document, the terms on which anyone may use Our Website and the terms on which Our Clients use the HelloReport System.

Contact us

- Email: hello@helloreport.uk
- Telephone: +44 191 466 1144
- Post: Unit 8, Bankhead Industrial Estate, Bankhead Drive, Edinburgh EH11 4BP

Part A Introduction and definitions – applies to everyone

1. About these terms

1.1 These terms apply to (a) every person who uses Our Website, and (b) every Client who uses the System on a trial or subscription basis. Parts A, B and E apply to all users. Parts C and D apply additionally to Clients and their Users.

1.2 By using the Website or the System You agree to be bound by these terms. If You do not agree, please do not use the Website, the System or any information derived from their use.

1.3 If You are a natural person, these terms are a legally binding agreement between You and Us and govern Your use of the Website and System.

1.4 If You use the Website or System as a representative of a corporate body (for example a limited company), it is a condition of continued use that You warrant that You have authority to accept these terms on behalf of that body. These terms then form a legally binding agreement between that body ("You") and Us.

1.5 For Clients, the agreement consists of these terms together with the Order Form, and is made on the date shown on the Order Form. If there is any conflict between Parts A/B and Parts C/D in relation to a Client's use of the System, Parts C and D prevail.

1.6 The Website provides information about the mobile data collection applications and other products and services offered by Hello Report Ltd. Clients wish to engage HelloReport to provide and maintain a software solution (the System), which the Client will use to collect, manage and maintain asset management data.

2. Definitions

2.1 In these terms the following expressions have the meanings below unless the context requires otherwise:

"Assets" – buildings, elements or individual items managed with the Property Inspection Software.

"Charges" – the charges set out in the Order Form.

"Client" – a trial or subscribed user of the HelloReport software as a service ("SaaS") product.

"Client Content" – together, the Meta Data, Custom Field Data and Uploaded Data and Files.

"Consequential Loss" – any loss of income, loss of actual or anticipated profits, loss of business, loss of anticipated savings, loss or damage to or corruption of data, loss of goodwill or loss of reputation, whether arising in or for breach of contract, tort (including negligence), breach of statutory duty, indemnity or otherwise.

"Custom Field Data" – all data input into the customer-configured data fields of the System related to any given object in the System.

"Data" – any results, data or meta data, including any property information, property attribute data, ownership information, property sales information, photographs, valuations, market share analyses, index results, alerts or reports, which are contained within, provided through, derived from, captured by, entered into or generated by the Website and any Platform, or as otherwise provided in the usual course of business by Hello Report Ltd.

"Event of Force Majeure" – strike, fire, national power failure, flood or any disaster, act of God, war or similar event.

"Hello Report Ltd" – has the meaning set out above and includes its Related Bodies.

"Hello Report Ltd Services" – the products, services, Platforms and Data which may be promoted by Hello Report Ltd on the Website; licensed or supplied to You by Hello Report Ltd or through the Website; or accessed by You on or through the Website.

"Intellectual Property Rights" – all industrial and intellectual property rights throughout the world, including current and future registered and unregistered rights (and all renewals and extensions), whether or not registered or capable of registration, in respect of patents, trade marks, service marks, design rights, unregistered designs, copyright, rental rights, source code, databases, Data, circuit layouts, inventions and discoveries, trade secrets, know-how and confidential information, and all other intellectual property as defined in article 2 of the Convention establishing the World Intellectual Property Organisation 1967.

"Loss" – all liabilities, losses, damages, outgoings, costs and expenses (including legal costs assessed on a solicitor-client basis).

"Meta Data" – all data input into the predefined data fields of the System related to any object in the System.

"Month" – a calendar month.

"Order Form" – the order form ("OF") agreed between HelloReport and the Client, setting out the Charges and subscription details.

"Participants" – the Client's professional advisers, agents, contractors, sub-contractors and other participants in the Client's inspections.

"Permitted Purpose" – the uses set out in clause 4.1.

"Platform" – any web-based platform or software provided by Hello Report Ltd to deliver, enable or provide its customers access to the Hello Report Ltd Services, and includes the Website and the System.

"Related Body" – in relation to two businesses, that one is the holding company of the other, the subsidiary of the other, or a subsidiary of a holding company of the other.

"System" – the website environment and associated mobile applications provided by HelloReport under these terms, including access to and use of the Property Inspection Software known as HelloReport and associated technical support.

"Uploaded Data and Files" – all electronic information, including but not limited to drawings and word-processing files, uploaded to and/or incorporated into the System from time to time by or on behalf of the Client or its representatives or agents.

"Users" – software users approved by the Client as having rights to access the System. Users must be named individuals and must not be anonymous.

"Website" – Hello Report Ltd's website at www.helloreport.co.uk, including all content and webpages forming part of that domain name and all information, opinions, reports, blogs and Data published on, contained in or accessed through it.

"Working Day" – a day (other than a Saturday or Sunday) on which banks are ordinarily open for business in the City of London, between 09:00 and 17:00 GMT.

Part B Use of the Website – applies to everyone

3. General information

3.1 **Information only.** Information on the Website, except where described as a contract term or disclaimer, is for general information only and does not constitute an offer or an intention to enter into a legally binding contract, other than the agreement between Us and You for use of the Website.

3.2 **International use.** We make no representation that the Hello Report Ltd Services are appropriate or available for use outside the United Kingdom, or in all parts of the United Kingdom. Those who access the Website from other locations are responsible for compliance with local laws, and may contact Us for assistance regarding availability.

3.3 **Amendments.** We may amend these Website terms from time to time. Amendments take effect immediately on publication on the Website, and Your continued use of the Website after publication means You agree to be bound by them as amended. (Changes to the Client terms in Parts C and D are dealt with in clause 25.3.)

3.4 **Withdrawal of products and services.** Information about Hello Report Ltd and its services on the Website is correct at the time of publication, but the services described can be withdrawn or varied at any time without notice. While every care has been taken, We do not guarantee the accuracy of any Website information and it should not be relied on as accurate or complete.

3.5 **Terms, fees and charges.** Terms and conditions, and fees and charges, apply to all Hello Report Ltd services described on the Website and may be varied at any time without notice. Full details of the terms of service and the fees and charges are available on request.

4. Permitted and prohibited use

4.1 You must only use the Website:

- to access the Hello Report Ltd Services;
- to obtain other information relating to Hello Report Ltd's products or services for a bona fide purpose; or
- for any other use authorised in writing by Hello Report Ltd.

The information and material on the Website is provided solely for bona fide personal or commercial customers.

4.2 You will not, and will not attempt (yourself or through any third party) to:

- use the Website or any Hello Report Ltd Services accessible through it for any purpose other than the Permitted Purpose or, for Clients, as permitted under Parts C and D;
- host links to the Website unless expressly authorised by Us in writing;
- decompile, disassemble, reverse engineer or otherwise attempt to discover any part of the source code, algorithms, methods or processes embodied in or used in connection with the Website, the Hello Report Ltd Services, the underlying infrastructure or other software;
- use any manual process (such as keying-in), robot, spider, screen scraper, injection technique, data aggregation tool or other device or automated process (a "Scraping Process") to data mine, scrape, crawl, email harvest, aggregate, copy or extract any Hello Report Ltd Services, processes, information, content or data accessible through the Website (this does not prevent a Client from exporting its own Client Content using the System's standard functions);
- use any Scraping Process to aggregate or combine information, content or data on or accessible through the Website with information, content or data from any third party;
- use any information on or accessed through the Website for any commercial purpose (including market research or the provision of pricing estimates) or otherwise, directly or indirectly, for profit or gain;
- use any device, software, process or routine to interfere, or attempt to interfere, with the proper working of the Website or any Hello Report Ltd Services, transaction or process;
- take any action that imposes an unreasonable or disproportionately large load on the infrastructure of, or bandwidth connecting to, the Website;
- copy, reproduce, alter, modify, create derivative works from, or publicly display any content from the Website without Our prior written permission;
- use another person's login details, or any "brute force attack" method, to gain access to any Hello Report Ltd Platform, product or service; or
- use the Website for any unlawful purpose or activity.

4.3 You agree to indemnify Hello Report Ltd in respect of any liability incurred by it for any Loss, howsoever caused, suffered by You or any Related Body as a result of Your breach of this clause 4.

5. General disclaimer

5.1 You acknowledge and agree that:

- any depictions or images of Hello Report Ltd Services on the Website are indicative only, and We do not represent or warrant that the services will appear or function in the same way or resemble what is depicted;
- the Website and Data, including any information, data, prices and quotations, are subject to change without notice;
- We do not verify the accuracy or completeness of any Data supplied by any third party;
- We will not provide the Website or any Data to the extent that We are prohibited or not authorised to do so by law or under any agreement with Our suppliers; and
- You must take Your own precautions to ensure that whatever You select for use from the Website is free of viruses, worms, Trojan horses or anything else that may interfere with or damage Your computer systems.

6. Intellectual property

6.1 **Ownership.** You agree that the HelloReport software products contain proprietary information and material owned by Hello Report Ltd and/or its licensors, protected by applicable intellectual property and other laws including copyright. You will not use such proprietary information or materials in any way except for use of the HelloReport software products in accordance with these terms.

6.2 All Intellectual Property Rights in the System and software belong exclusively to HelloReport. Except where otherwise stated, We or Our licensors own all rights, title and interest in, or have licence rights to, all Intellectual Property Rights in the materials contained in or published on the Website and in the Hello Report Ltd Services accessible through it.

6.3 **Copyright.** All copyright in HelloReport is owned by Hello Report Ltd and/or its licensors. No portion of the HelloReport software products may be reproduced in any form or by any means. For non-commercial

purposes only, You may download a single copy of the Website and, where necessary for its use as a reference, make a single hard copy. No part of the Website may otherwise be copied, reproduced, adapted, modified, used to create derivative works, published or transmitted in any form or by any process without Our written consent.

6.4 **Trade marks.** The HelloReport logo and other trade marks, service marks, graphics and logos ("Trade Marks") used on the Website and in HelloReport products are registered or unregistered trade marks of Hello Report Ltd or its related parties in the UK and/or other countries. You are granted no right or licence in respect of any Trade Mark, and no Trade Mark may be copied, reproduced, adapted or transmitted in any form or by any process without the owner's consent.

6.5 This clause 6 continues in full force and effect both before and after termination of any agreement under these terms, for whatever reason.

7. Security of information

7.1 No data transmission over the internet can be guaranteed to be totally secure, but We use reasonable efforts to protect Our users' personal information. We use a variety of physical and electronic security measures, including restricting physical access to Our offices, firewalls and secure databases, to keep personal information secure from misuse, loss or unauthorised use or disclosure. However, We will not be responsible for any unauthorised access to that information.

7.2 It is the responsibility of the Client and its suppliers to maintain the integrity of the individual log-in security system. HelloReport cannot be held responsible for any consequences of a security breach resulting from any compromise of the security system by the Client or its suppliers.

8. Cookies

8.1 "Cookies" are text-only pieces of information that a website transfers to an individual's hard drive or other browsing equipment for record-keeping purposes. They allow the Website to remember information that makes Your use more convenient. A cookie typically contains the name of the domain it came from, its "lifetime" and a randomly generated unique number or other value.

8.2 Like most websites, We use cookies to improve Your online experience, for analytics and for marketing, specifically:

- **Analytical purposes** – to analyse user activity in order to improve the Website, for example by looking at aggregate patterns in how the Website is used, to gain insights into improving functionality and user experience;
- **Your preferences** – to store certain user preferences so that the Website remembers them when You return;
- **Marketing** – cookies from third-party partners such as Google, which allow Us to display promotional material to You on other sites You visit;
- **Referral tracking** – to associate user activity with the third-party website that referred the user, so that partner receives credit. We do not share personal information, or information about individual user activity, with these partners;
- **Session and persistent cookies** – session cookies are temporary and remain in Your browser's cookie file until You leave the Website; persistent cookies remain for longer, depending on their lifetime. Where We use session cookies to track total visitor numbers, this is done on an anonymous, aggregate basis. We may also use cookies to remember Your computer when You return to help customise Your experience, and may associate personal information with a cookie file in those instances.

8.3 You can use the options in Your web browser to refuse cookies, to be notified when You receive one, or to delete cookies already installed. By using the Website You consent to receiving cookies from Us and Our third-party commercial partners. We may change this cookie policy from time to time and suggest You check it periodically.

Part C System subscription – applies to Clients

9. Provision of the System

9.1 In consideration of payment of the agreed Charges, and subject to these terms, HelloReport will provide the System to the Client for use by their team from offices within their region. The System facilitates asset management undertaken by the Client and its Participants.

9.2 HelloReport grants Participants access to and use of the System for the Client's inspections for as long as the Client's agreement remains in force.

9.3 The Client may not resell the System without HelloReport's express written permission.

10. Charges and payment

10.1 In consideration for the provision of the System the Client shall pay HelloReport the Charges in accordance with the Order Form.

10.2 All Charges are payable monthly in advance unless otherwise agreed in writing.

10.3 Additional properties added by the Client are added for a minimum annual contract period. The annual fee quoted in the Order Form is applied automatically without the need to seek Client approval.

10.4 Incremental upgrades are included free of charge. New products and major new functionality will be offered to Clients at discounted rates.

10.5 HelloReport hosting fees will be increased by RPI plus 3.9% on 1 May each year.

10.6 All sums are exclusive of expenses and of VAT or any other applicable tax or duty, which will be added where appropriate at the rate prevailing at the relevant tax point.

10.7 All invoices shall be paid within thirty (30) days of the invoice date.

10.8 Without prejudice to any other right or remedy, if the Client fails to pay any sum by its due date then, following prior written notice, HelloReport may charge, and the Client shall pay on demand, interest on the unpaid amount at two percent (2%) per annum above the then current base rate of Barclays Bank Plc, from the due date until payment is received in full.

11. HelloReport's warranties

11.1 HelloReport warrants and represents that:

11.1.1 it has, and will at all times have, full power and authority and all necessary third-party licences and consents to enter into and perform its obligations under these terms;

11.1.2 all materials produced or supplied by HelloReport to the Client are HelloReport's own original work, do not infringe any third party's Intellectual Property Rights, are not obscene, blasphemous or defamatory, and do not infringe any Scottish law or regulation; and

11.1.3 it will perform all services with reasonable care and skill and to good industry standard.

12. Client Content and competition

12.1 All Intellectual Property Rights in the Client Content remain the property of the Client and its licensors.

12.2 HelloReport is not responsible for the Client, or any person or company authorised by the Client, uploading or entering obscene, blasphemous or defamatory material onto the System via Meta Data or Custom Field Data, or within any Uploaded Data and Files.

12.3 The Client agrees not to develop any competing software products during the term of the agreement and for 36 months following its termination.

12.4 The Client accepts that no exclusivity is implied by the agreement and agrees not to act in an anti-competitive manner.

13. Confidentiality and publicity

13.1 Each party will keep confidential all commercial, technical, financial or other business information concerning the other party which it receives during the agreement, and will not disclose any of it to any third party except as required by a mandatory rule of law or an order of a court of competent jurisdiction.

13.2 Confidential information does not include information that:

13.2.1 is generally available to the public in written or other fixed form, or becomes so through no fault or breach on the part of the recipient;

13.2.2 the recipient can show by independent evidence was available to it and at its free disposal before receipt under or in connection with the agreement; or

13.2.3 is at any time received from a third party not apparently bound (after enquiry) by any contractual or fiduciary obligation of confidence and thus free to disclose it.

13.3 It is HelloReport's policy not to release user details to external sources. From time to time We may contact users to communicate information about HelloReport, its products and services.

13.4 HelloReport may issue press releases or promotional material relating to the Client and its use of the System, for advertising or other purposes, before, during or after termination of the agreement.

13.5 This clause 13 supersedes any previous non-disclosure (NDA) or confidentiality agreement between Hello Report Ltd and the Client as detailed on the Order Form, and continues in full force and effect both before and after termination, for whatever reason.

Part D Users, apps, data and support – applies to Clients

14. User access

14.1 User login credentials are issued only by the Client.

14.2 Users must be invited into the System via a valid Client email address and named by first name and surname, so that user support can be provided and security privileges set and maintained.

14.3 Login credentials must not be shared between Users. Sharing login credentials with a third party is a severe system vulnerability and will be regarded as a breach of these terms.

14.4 Fees are charged by property numbers, not device numbers. We reserve the right to charge additional fees if property numbers are found to exceed the numbers stated by the Client.

14.5 To maintain the security of the System and the integrity of customer data, We restrict the use of VPNs for downloading reports. VPNs pose specific risks, and VPN restrictions on downloads help stop copyright infringement, prevent automated scraping and comply with regional licensing rules.

14.6 We will not be liable for data loss or security breaches where clauses 14.1 to 14.5 have not been complied with, and We reserve the right to disable or delete, without notice, accounts identified as not complying with them.

15. Mobile applications

15.1 In addition to the core System, We provide mobile software applications accessed by smartphones and tablet devices.

15.2 Software fees do not relate to devices; they are payable for access to the System by software Users.

15.3 The operation of mobile equipment and devices is not supported by HelloReport. The Client is responsible for ensuring its devices are fully operable, charged and running the latest version of the HelloReport applications.

15.4 We will not be responsible for data loss resulting from the loss or theft of mobile devices.

15.5 The Client may use Our web services API to develop linked products or new front-end apps.

15.6 HelloReport offers features that use the on-board GPS hardware of the iPad or other mobile device. The Client accepts that HelloReport merely uses that hardware, does not guarantee the accuracy of GPS locations recorded, and that it is the Client's responsibility to ensure the locations provided by the device are sufficiently accurate for its needs.

16. Data storage limits

16.1 Data storage is limited to 3 years from when a report was created and saved to Our server. We recommend that Clients regularly import their data to a local server for archive purposes.

17. Software support

17.1 We operate a software helpdesk during the Working Day; support cases can be raised by phone or email. Response times are set out in the support service level agreement, available on request.

18. Transfer and third-party hosting

18.1 Neither party shall assign, transfer, sub-license, subcontract, charge or otherwise alienate, divide or encumber the agreement or any of its rights or obligations without the written consent of the other, such consent not to be unreasonably withheld or delayed.

18.2 HelloReport reserves the right to use an external hosting facility from time to time in delivering the System.

19. Term, cancellation and termination

19.1 The agreement commences on the date shown on the Order Form and, subject to the termination provisions below, remains in full force and effect for the initial fixed period.

19.1.1 After the initial fixed period it continues on a rolling monthly basis until either party gives the other not less than one month's prior written notice of termination.

19.1.2 The whole total contract fee is payable in the event of termination, unless termination results from HelloReport's breach of contract.

19.2 Either party may terminate by notice to the other, taking effect immediately, if the other:

19.2.1 commits a material breach which (if capable of remedy) has not been remedied within 30 days of a written request to do so; or

19.2.2 becomes insolvent or a similar analogous event occurs.

19.3 After a subscription is terminated, the System remains available until the end of the current billing cycle and We will not take a further payment. Once the cycle ends, access is available only on renewal; no access to the System or stored data is provided without an active subscription.

19.4 Thirty (30) days after the end of the subscription, all account data, including reports, stored photos and PDFs, will be deleted. **This deletion cannot be undone.**

19.5 Direct requests to HelloReport for reports or data from the System are subject to a per-report fee, quoted according to the number of reports and time required, and invoiced in advance.

20. Force majeure

20.1 Neither party is liable for any breach of its obligations resulting from an Event of Force Majeure.

20.2 The affected party will give notice to the other on becoming aware of an Event of Force Majeure, with details of the circumstances, and will do everything reasonable to avoid or minimise the resulting delay.

20.3 If a default due to an Event of Force Majeure continues for more than twenty-eight (28) days, the party not in default may terminate the agreement by written notice, effective immediately (unless the event has ended before the notice is served, in which case it will not take effect). Neither party has any liability to the other for termination on this ground.

Part E Liability and general terms – applies to everyone

21. Limitation of liability

21.1 Nothing in these terms excludes or limits liability for death or personal injury resulting from negligence, or any other liability that cannot lawfully be excluded or limited, including liability arising under statute.

21.2 **Clients.** Subject to clause 21.1, the aggregate liability of HelloReport under the agreement with a Client (howsoever arising) shall not exceed £5,000, and in no event shall HelloReport be liable for indirect or consequential loss or damage (howsoever arising).

21.3 **Website.** Subject to clause 21.1, Hello Report Ltd excludes all liability for any loss or damage, however caused (including through negligence), which You may directly or indirectly suffer in connection with Your use of the Website or any linked website, and accepts no responsibility for any loss arising from Your use of, or reliance on, information contained on or accessed through the Website.

21.4 To the maximum extent permitted by law, Hello Report Ltd will not be liable for any Consequential Loss, and has no liability whatsoever to You or any other person for:

- acts and omissions of, or any faults or defects in, the Website;
- any interference with or damage to Your computer systems in connection with Your use of the Website;
- faults or defects in the Website caused by You, including any failure to comply with Your obligations under these terms;
- any delay, fault, failure, interruption or defect in telecommunication systems or other services provided to You by a third party (even if connected and used by Hello Report Ltd with its consent); and
- Your inability to access or use the Website for any reason.

21.5 To the extent permitted by law, any condition or warranty that would otherwise be implied is excluded, and Hello Report Ltd expressly disclaims all warranties that the Website or Data:

- will meet Your requirements, or are fit for Your purpose or otherwise suitable for Your use;
- will be compatible with, or suitable for use with, Your software;
- will be error-free, correct, accurate, complete, reliable, secure, current or up to date;
- are based on statistical methods using appropriate or accurate assumptions;
- will not be affected by data entry errors (including incorrect, double or delayed entries) or by incorrect or untimely data supplied by Our third-party suppliers; or
- will function uninterrupted, be available 24 hours a day, 7 days a week, or be fully secure.

These exclusions do not affect the express warranties given to Clients in clause 11.

21.6 Where legislation implies a condition or warranty and prohibits Us from excluding or modifying it or Our liability under it, that condition or warranty is deemed included, but Our liability is limited (at Hello Report Ltd's sole election) to one or more of: using commercially reasonable efforts to modify, correct or provide access to the relevant service; supplying the service again; or paying the cost of having the service supplied again, except as expressly provided elsewhere in these terms.

22. Notices

22.1 We may give You notice by email, conventional mail or personal service. Website users may give Us notice by email to the address in the "Contact us" section of the Website.

22.2 Any notice required in writing under a Client agreement must be delivered personally, sent by first-class pre-paid post to the recipient's address stated above or on the Order Form (or another address notified for service), or sent by email to the recipient's current email address.

22.3 Such a notice is deemed served: on delivery, if delivered personally; on transmission, if sent by email (provided the sender can demonstrate receipt of an error-free email at the recipient's PC, and a copy is also sent by first-class pre-paid post on the same day); or two clear Working Days after posting, if posted (which, if contested, shall be established by affidavit evidence from the sender).

23. Severance

23.1 If any provision of these terms is found by any court, tribunal or administrative body of competent jurisdiction to be invalid, illegal or wholly or partly unenforceable, that part is deemed severed and deleted to the extent of the invalidity, and the remaining provisions continue in full force and effect.

24. Entire agreement and waiver

24.1 These terms (and, for Clients, the Order Form) constitute the entire agreement between the parties in respect of their subject matter and supersede all prior representations (except fraudulent misrepresentations), agreements, arrangements, statements and understandings, whether verbal or written.

24.2 No failure or delay by a party in exercising any right, power or remedy operates as a waiver of it or of any other right, or as a forbearance to sue, and the right continues to be available notwithstanding the delay. A single or partial exercise of any right, power or remedy does not preclude any further exercise of it or any other right. A waiver is binding only if made in writing.

25. Interpretation and general

25.1 Headings are for reference only and do not affect interpretation. The singular includes the plural and vice versa, save where the context requires otherwise.

25.2 The *ejusdem generis* rule does not apply, so general words are not given a restrictive interpretation because they are preceded or followed by words indicating a particular class of acts, matters or things.

25.3 Clients and their Users must acknowledge and accept these terms, including Parts C and D, before using the System. Any amended version of these terms must likewise be acknowledged before continued use of the System. Changes to the Website terms are governed by clause 3.3.

25.4 Nothing in these terms creates or is deemed to create a joint venture, partnership, employment, agency or other relationship between the parties, and neither party shall hold itself out as able to bind the other.

26. Governing law and jurisdiction

26.1 These terms, any agreement made under them, and their subject matter are governed by and construed in accordance with the laws of Scotland, and the parties submit to the exclusive jurisdiction of the Scottish courts in respect of any dispute arising out of or in connection with them.

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Supersedes the HelloReport Terms of Service (April 2026) and Website Terms of Use (November 2026)